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<https://www.microsoft.com/en-US/dynamics/crm-customer-center/import-accounts-leads-or-other-data.aspx> QUESTION 3 You work as a Microsoft Dynamics CRM consultant for Microsoft Partner. You need to ensure that a section on the contact entity form is hidden when the form is displayed in the Microsoft Dynamics CRM for tablet application. The section should be visible when the form is displayed in a web browser. Which option should you use? A. Create a business rule. B. Configure the Microsoft Dynamics CRM main form using JavaScript. C. Configure the Microsoft Dynamics CRM mobile form using JavaScript. D. Create a record creation and update rule. Answer: B QUESTION 4 A company has a Microsoft Dynamics CRM Online 2016 deployment. The company plans to issue mobile phones to all sales department users. Users must be able to use the latest Microsoft mobile client's features. You need to deploy the latest phone client. Which mobile phone client should you deploy? A. Microsoft Dynamics CRM Mobile Express B. Microsoft Dynamics CRM for Phones Express C. Microsoft Dynamics CRM for Phones D. Microsoft Dynamics CRM Mobile App Answer: C Explanation:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/get-started-with-crm-for-phones-express.aspx> QUESTION 5 Your company has a Microsoft Dynamics CRM Online 2016 environment. The company is looking to utilize folder-level tracking in Microsoft Dynamics CRM 2016. You need to instruct users how to utilize folder-level tracking. What instruction should you give the users? A. A maximum of 50 folders per user account can be tracked. B. Emails can only be tracked to accounts, contacts, and leads. C. Only folders under the Inbox can be used. D. Works with server-side synchronization or the email router. Answer: C Explanation: <https://technet.microsoft.com/en-us/library/dn946907.aspx> QUESTION 6 How many dashboards can be configured to be displayed in Microsoft Dynamics CRM for tablets? A. multiple system and multiple user dashboards B. one system and multiple user dashboards C. one system and one user dashboard D. multiple system dashboards only Answer: A Explanation:

<https://community.dynamics.com/crm/b/sonomapartners/archive/2014/10/22/dynamics-crm-2015-tablet-client-moca-enhancements> QUESTION 7 You need to allow Microsoft Dynamics CRM Online users to use the same password they use to log on to your on-premises Active Directory Domain Services (AD DS) domain to log on to Azure Active Directory. Which two components must be configured to achieve this goal? Each correct answer presents part of solution. A. Microsoft Azure Active Directory Connect tool B. Password Sync C. Active Directory Application Mode (ADAM) D. Active Directory Federation Services (AD FS) Answer: AB Explanation:

<https://support.office.com/en-gb/article/Understanding-Office-365-identity-and-Azure-Active-Directory-06a189e7-5ec6-4af2-94bf-a>

[22ea225a7a9](#) QUESTION 8 Your company uses server-side synchronization for email processing. Which two types of information can be found on the server-side synchronization performance dashboard? Each correct answer presents part of the solution. A. mailbox process duration B. number of mailboxes needing attention C. number of forward mailboxes that need to be created D. average time per response to Microsoft Dynamics CRM emails Answer: AB Explanation:

<https://technet.microsoft.com/en-gb/library/dn850386.aspx> QUESTION 9 You view several records using the Microsoft Dynamics CRM for tablets app. After you view the records, you begin to work offline. Which functionality is available for the offline records? A. You can only view the records. B. You can view and edit the records. C. No access to recently viewed records is available, you can only create new, draft records. D. The same functionality available in the browser client is available on the tablet. Answer: B Explanation: <https://www.microsoft.com/en-us/dynamics/crm-customer-center/work-offline-in-crm-for-phones-and-tablets.aspx>

QUESTION 10 What is a supported combination of software for Microsoft Dynamics CRM 2016 for Outlook 64 bit? A. Windows 10 and Microsoft Office 2013 64 bit B. Windows Vista and Microsoft Office 2010 64 bit C. Windows 7 and Microsoft Office 2007 64 bit D. Windows 8.1 and Microsoft Office 2013 32 bit Answer: A Explanation:

<https://technet.microsoft.com/en-us/library/hh699818.aspx> QUESTION 11 What an advantage of using the Email Router for email processing? A. Can synchronize appointments, contacts, and tasks directly with Microsoft Exchange. B. Provides error reporting in the application. C. Can be used with all combinations of online/on-premise hybrid environments. D. Managed in the web application. Answer: D QUESTION 12 Your company has a Microsoft Office 365 environment with a Microsoft Dynamics CRM 2016 Online deployment. You have a complex development and testing environment requiring the following: - 2 publishing instances - 22 development instances - 5 UAT instances - 5 production instances - 22 testing instances You need to support a continuous improvement plan in constant use for your testing, development, and production environments. What is the minimum number of tenants required to support this scenario? A. 1 B. 2 C. 5 D. 22 Answer: A Explanation:

<https://technet.microsoft.com/en-gb/library/dn722373.aspx> QUESTION 13 You have a Microsoft Dynamics CRM 2016 deployment and you have not purchased any additional subscriptions besides your 15 user licenses. Your organization plans to test a new Independent Software Vendor (ISV) software. You currently have 1.3 GB of production data. You are instructed to use full copies of the data for testing purposes and to create three more sandbox instances to replicate the production environment. Each of the three instances will be used to test one ISV solution. You have 10 users from the production environment who will test all three test environments. You need to determine which additional subscriptions you need. What is the minimum requirement for additional subscriptions? A. 3 sandbox instances and additional storage B. 30 more users and 3 sandbox instances C. 30 more users D. 30 more users and additional storage Answer: A QUESTION 14 Which two settings are specified on mailbox records? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. A. The synchronization method for incoming and outgoing emails. B. The email tracking and correlation method for incoming and outgoing emails. C. The server profile to use for sending and monitoring emails. D. The maximum file size limit for attachments. Answer: AC Explanation:

<https://technet.microsoft.com/en-us/library/dn832085.aspx> QUESTION 15 You are a Microsoft Dynamics CRM system administrator for a company. You added a new field to the contact entity. A user reports that the field is not synchronizing with Microsoft Dynamics CRM for Outlook. You need to explain why the field is not synchronizing. What could be the cause? A. The field was not enabled for synchronization. B. New fields can not be added to the synchronization settings. C. The field was not mapped to a field in Outlook. D. The synchronization direction from CRM to Outlook/Exchange was not set. Answer: C

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