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<https://www.lead2pass.com/220-901.html> QUESTION 726The technician has identified prohibited content on a PC. Which of the following would be the FIRST action that the technician should take? A. Walk awayB. Turn off the PCC. Report itD. Search for moreAnswer: CExplanation:Report the content to higher authorities in your organization. They will take care of it. QUESTION 727A customer would like to upgrade their onboard fast Ethernet connection to connect to their new gigabit network at the gigabit speed. Which of the following will enable them to do so? A. Convert the user to wireless.B. Install a 10/100/1000 NIC.C.

Update the drivers for the onboard port.D. Flash the BIOS to unlock the Ethernet port. Answer: BExplanation:

http://en.wikipedia.org/wiki/Network_interface_controller QUESTION 728A technician needs to access the system BIOS at boot time on a PC. Which of the following are possible BIOS access keys? (Select TWO). A. F2B. F12C. F8D. DeleteE.

Function - F4F. Control - Home Answer: ADEExplanation:Depending on the system, F2 or delete key can be used to access BIOS during the boot process on a PC. F2 is a common key and is used in majority of PCs with Windows installed. QUESTION 729A customer reports that their 4-year-old PC takes a long time to boot. The technician investigates and finds the BIOS is rediscovering the hardware environment at every boot. Which of the following will MOST likely fix this problem? A. Change out the CMOS battery on the motherboard.B. At the OS level, launch "Device Manager" and re-scan the hardware.C. Hit "F9" while the computer is booting, but before the OS starts to load.D. Reset the BIOS using the CMOS reset jumper. Answer: AExplanation:

When CMOS battery loses its juice, the BIOS will act strangely everytime you boot the PC. Change the CMOS battery regularly to keep the BIOS on the motherboard performing optimally. QUESTION 730A technician installs a biometric device using the manufacturer supplied driver. After confirmingthe device functions properly, the technician performs Windows and antivirus updates. Which of the following would BEST explain why the biometric device no longer functions? A. The recently updated antivirus scanning software is interfering with the proper operations of the biometric device.B. A virus that specifically targets retinal scanning software infected the PC because the user was late applying new definitions.C. The recently installed Windows updates overwrote the manufacturer's supplied biometric device driver.D. The biometric device needs to be recalibrated due to environmental conditions involved with the installation. Answer: CExplanation:Microsoft updates Windows oftenly. The update contains drivers as well. The possible reason of the problem is that Windows update manufacturer's device driver during the update process. Check the driver to confirm the issue. You can always install the original driver for the biometric device if this problem occurs. QUESTION 731Which of the following describes the MAIN difference between a plenum rated cable versus a non- plenum rated cable? A. A reduced production of hazardous fumes when subjected to fireB. The ability to be bent into tighter turning radiuses within conduitC. A reduced noise level when bundled in groups of 20 or moreD. The ability to transmit data with fewer cross-talk interruptions Answer: AExplanation:Plenum cable is sheathed with fire retarded substance. Therefore, the production of hazardous fumes will be lower in plenum cable than in other cables not coated with fire retardant material. QUESTION 732Which of the following describes the function of a hub in a network? A. Broadcasts packets it receives to specific connectionsB.

Determines whether a packet belongs on an internal or external networkC. Converts a packet for transmission from one network to another networkD. Broadcasts packets it receives to all connections Answer: DExplanation:

<http://freewimaxinfo.com/network-hubs.html> QUESTION 733Which of the following describes the function of a switch in a network? A. Transmits packets it receives to specific connectionsB. Converts a packet for transmission from one network to another networkC. Determines whether a packet belongs on an internal or external networkD. Broadcasts packets it receives to all connections Answer: AExplanation: http://en.wikipedia.org/wiki/Network_switch QUESTION 734A technician is repairing a printer in the payroll department that includes employees' sensitive information. Which of the following should the technician do with the printed sensitive information documents that were used for testing? A. Keep printed items for future reference.B. Shred the printed documents.C. Leave the documents on the printer.D. Recycle all printed documents. Answer: BExplanation:Sensitive information should be shredded to avoid any security breach. A shredder can easily shred books of documents in seconds. The ethical way is to shred the printed sensitive information documents immediately. QUESTION 735A technician has replaced a riser inside a server and the riser is failing again after reboot. Which of the following should have been used when initially replacing the riser? A. Compressed airB. Vacuum cleanerC. Proper cable managementD. ESD mat Answer: DExplanation:

http://en.wikipedia.org/wiki/Antistatic_mat QUESTION 736 Which of the following video types has a DB-15 connector? A. S-video B. DVI-AC. DVI-DD. VGA Answer: D Explanation: http://en.wikipedia.org/wiki/VGA_connector QUESTION 737 Which of the following connectors is MOST commonly used for UTP cable? A. RJ-45 B. RJ-11 C. LCD. SC Answer: A Explanation: <http://www.danlipofsky.com/technical/ethernet/> QUESTION 738 A user is unsatisfied with the quality of the repair that another technician has completed on their PC. Which of the following should be done to help the user? A. Agree with the user's complaints B. Clarify the user's statements C. Minimize the user's criticism D. Shadow the other technician on the next repair Answer: B QUESTION 739 Before beginning hardware repair work on a PC, which of the following is the FIRST step? A. Install an uninterruptible power supply (UPS) B. Disconnect power from the PC C. Ensure all Windows updates have been installed D. Degauss the monitor. Answer: B QUESTION 740 Which of the following connection types is MOST likely to be used to connect an internal hard drive to a computer? A. IDE B. DVI C. Parallel D. eSATA Answer: A Explanation: <http://searchstorage.techtarget.com/definition/IDE> QUESTION 741 Which of the following voltages is MOST likely to be supplied from a PC power supply unit? (Select TWO). A. 1V B. 1.7V C. 3.3V D. 5V E. 9V Answer: C D Explanation: 3.3 volts and 5V are the common voltage range that a PC power supply unit uses to power computer components. QUESTION 742 Which of the following does a technician need to do before giving a PC, which has been confiscated for prohibited activity, to another department? A. Identify prohibited activity on PCB. Document change of custody C. Report prohibited activity D. Preserve data Answer: B Explanation: http://en.wikipedia.org/wiki/Chain_of_custody QUESTION 743 Which of the following is the BEST example of the use of chain of custody? A. Technician uses a third party to hand over the PC to the proper authority B. Technician remembers when and who they gave the PC to C. Technician calls supervisor after PC has been transferred D. Technician notes the date, time and who was given the PC. Answer: D Explanation: Document the data, time and the name and designation of the person to who the PC was given. Ask the person to sign the document. QUESTION 744 Which of the following should be considered when building a standard PC? A. Capacity of the hard drive B. RAID level that will be used C. Requirements for applications D. Amount of RAM Answer: C Explanation: If you are building a PC, you need to determine what kind of computing power is needed. If you want gaming, CAD or 3D animation, you need powerful processor and lots of RAM. If you need a standard PC, take into account the requirements for applications that you plan to use on the new PC. Then build the PC according to the requirements. QUESTION 745 A technician is working on a PC but does not have their grounding strap. Which of the following would be the BEST method the technician should use to ground themselves? A. Hold the metal of the case B. Hold on to the power cord C. Take off their shoes D. Unplug the PC Answer: A Explanation: <http://superuser.com/questions/237698/how-to-discharge-static-electricity-before-opening-a-computer> QUESTION 746 A customer states their inkjet printer is not printing as clearly as it once did. The technician should FIRST perform which of the following functions to rectify this? A. Replace ink packs B. Calibrate the printer C. Use a different type of paper D. Replace the USB cable Answer: B Explanation: http://desktoppub.about.com/cs/colorcalibration/a/cal_printer.htm QUESTION 747 A supervisor has asked a technician to share the multifunction device that is directly connected to a PC. The PC is running Windows XP Professional. Which of the following steps are valid options to allow the technician to complete this task? A. Type "appwiz.cpl" at the run line and install the printer as a shared device B. Start > All Programs > Control Panel > Network Connections > Right click on desired printer and go to "Sharing". Select the option to share the printer and give it a share name C. Start > All Programs > Control Panel > Scanners and Cameras > Right click on desired device and go to "Sharing". Select the option to share the device and give it a share name D. Start > All Programs > Control Panel > Printers and Faxes > Right click on desired printer and go to "Sharing". Select the option to share the printer and give it a share name. Answer: D Explanation: <http://technet.microsoft.com/en-us/library/bb457001.aspx> QUESTION 748 A customer has asked a technician to install a new USB printer that is supported by Windows 7. The PC is running Windows 7 Professional. Which of the following is the correct method to complete the installation? A. Connect the new USB printer and power it on. Windows 7 will automatically detect and add the new printer B. Add the printer driver to the %SystemDir%\System32\Drivers folder, then connect and power on the printer C. Click Start > All Programs > Control Panel > Printers and Faxes > Right click on desired printer and select "install" D. Configure the BIOS to boot from USB devices first. Connect and power on the printer. Boot the computer. Answer: A Explanation: Windows 7 has the required drivers for almost all the printers. When you install a new USB printer and power it on, Windows 7 automatically detect and adds the new printer without the consumer having to do all the steps. QUESTION 749 A corporate technician has been tasked with providing a thin client PC for a new employee. Which of the following configurations would be the MOST appropriate? A. A PC with the maximum amount of supported RAM B. A PC equipped with high end audio and video cards C. A PC that meets the minimum requirements for running an OSD. A PC with the most powerful processor Answer: C Explanation: A thin client is a bare minimum box of components that is used for simple tasks. A PC with minimum requirements to run an OS can act as a thin client.

QUESTION 750A user's laptop screen is extremely dim. A technician attempts to alter the brightness using function keys and the BIOS, but the screen never changes in brightness. Which of the following is MOST likely the cause? A. Battery failure B. Bulb failure C. Display driver is corrupted D. Backlight failure Answer: D Explanation:

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